



2016 Annual Report

Outreach
Community Ministries
Restoring Hope,
Providing Opportunities



“For I know the plans I have for you,” says the Lord. “They are plans for good and not for disaster, to give you a future and a hope.” Jeremiah 29:11 NLT

Within this verse is a big idea: God’s vision for all people who seek Him and follow Him. It foretells His plan to send the Messiah and to raise up a new community – a people committed to putting their faith into action: restoring hope, creating opportunities for a special future and making the commitments necessary to bring this blessing to pass.

Enter Outreach: If you have been connected to Outreach, you know that across DuPage County there are many people who have lost hope. Our mission is to reach the most vulnerable in our midst to restore their hope and provide opportunities for them to have a special future.

Enter the Church: Our mission at Outreach is also to connect those who follow God’s heart with God’s vision for their community. The opportunities to serve are substantial!

The Plan: To live out our mission, Outreach’s plan is to engage with and serve youth and young adults who are broken and without hope, ensuring that the Church has a presence in every neighborhood in DuPage County where families are vulnerable and children are at risk.

With God’s vision on the table and our focus in place, we have three action steps in mind. They cast our vision for the next twenty years—well into the next generation of leaders, volunteers, staff and stewardship partners. Our hope is to:

- Provide a safe haven for young people who are homeless within the context of Christian community settings.

- Create a pathway to success through career employment and higher education opportunities that are otherwise unreachable for youth who live on the margins of our society.
- Help the Church establish neighborhood resource centers wherever families are vulnerable in DuPage County, and develop a full range of youth, human service and faith development opportunities at these centers.

With opportunities that far exceed our capacity, the task at hand is to mobilize resources that will make our vision a reality. Our next steps are to:

- Secure capital investment to position our facilities as ministry platforms.
- Raise up the next generation of volunteers, stewardship partners and churches to expand our ministry capacity.
- Expand our endowed scholarship funds, increasing our program capacities.

We refer to this stewardship initiative as the JOURNEY OF HOPE campaign. We are emerging from the quiet phase of the campaign with excellent results to date, and in 2017 we hope to extend the campaign to the entire Outreach family. Be on the lookout for more information.

In the meantime, I invite you to review this report for the strong outcomes we have achieved in the past year. We are very grateful for the faithful support of the Outreach family—you are critical to the success of our mission.

Sincerely Yours,

Chris Ellerman
Chief Executive Officer

Outreach’s mission is to restore hope and provide opportunities for people to become all that God intends them to be, and to partner with the local church to put Christian faith into action through service to the community. Services are available to residents of all races, cultures and faiths without regard to the recipient’s financial situation.



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OUTREACH COMMUNITY CENTER IN CAROL STREAM

Outreach Community Center in Carol Stream (OCC) is a multi-purpose, neighborhood resource center serving south-east Carol Stream. In addition to the main Center, OCC operates a satellite center at the Villagebrook Apartments.

FAMILY STABILIZATION

Case Management services assist people with a variety of concerns including financial struggles, housing needs, legal issues, child care needs, emergency food, accessing and navigating public systems, budget counseling and information on employment opportunities. Each December, Case Management leads OCC's Christmas Store, where gifts donated from the community are sold at 25% of retail pricing to 400 qualifying families. All proceeds are designated to families receiving case management services.

► **Serving 779 individuals**

The Older Adults Program provides support services and financial assistance to local older adults, to help maintain their independence and well-being. Services include practical assistance, transportation, budgeting, regular social activities, faith development opportunities and volunteers who frequently visit participants in their apartments.

► **Serving 316 individuals**

635 VOLUNTEERS SERVED 8,526 HOURS AT OCC

Counseling services are provided through Outreach Community Counseling Centers. Staff therapists are professionally trained in the latest research and use practices proven effective at addressing a wide variety of concerns. Psychological testing services are offered promptly and at a manageable fee for parents who might otherwise wait months or years for similar testing through the public school system. Referrals are often made by staff in other OCC programs. ► **Serving 382 individuals**

YOUTH DEVELOPMENT

Jubilee Neighborhood School is an educational program that partners with parents and schools to support the academic achievement and socio-emotional development of 1st–5th grade students. Students are provided homework assistance, life skills activities and recreation plus optional Christian education. JNS has built strong partnerships with local elementary schools to provide a customized approach to each student's learning. Each child receives one-on-one academic support in reading, writing and math, plus positive role-modeling from a dedicated volunteer tutor. The all-day, eight-week summer program includes math and language arts, problem-solving activities, optional Christian education, recreation, swimming and field trips. ► **Serving 92 students**

Big Buddy Mentoring matches a caring adult volunteer with a child, age 7-14. Staffed with volunteers from partner churches, Big Buddy strives to build self-esteem, character and confidence in the children who participate. The matches meet twice a month. ► **Serving 37 students**

Superb Student Program is an after-school program for 6th–8th grade students that combines homework completion, recreation and life skills activities. During the summer, students take part in Learn2Earn, an eight-week program that combines interactive academic courses, life skills classes, job-readiness training, recreational activities and optional faith development opportunities. Students are given an opportunity to earn a weekly stipend based on performance. ► **Serving 78 students**

The College and Career Opportunity Program removes the barriers preventing promising students from seeking higher education and vocational training. This holistic approach includes college preparation and employment training for high school students, optional faith development opportunities, college and vocational training, scholarships and support in transitioning to college. Each spring, students take a spring break trip to visit colleges and universities across the country. ► **Serving 63 students**

For the past 7 years, 100% of seniors have been accepted to college or a trade school. 8 students are currently in or recently graduated from grad school.

A NEW DIRECTOR

Outreach welcomed Dina Hilliard as the new executive director at OCC in the spring of 2016.

Dina comes to OCC with years of experience in the field of community organizing, education and non-profit management. Most recently, Dina served in San Francisco as executive director at the Tenderloin Community Benefit Corporation for seven years and executive director at Tenderloin Safe Passage for a year. In these roles Dina managed the administrative, financial and day-to-day operations of a property assessment district with an annual budget of \$1.5 million. Dina secured public and private grants, supported a board of directors, developed strategic plans, launched new programs, developed tools for program evaluation and assessment and invested in a wide range of community relationships focused on neighborhood safety and cleanliness, community development and economic development. Much of Dina's work involved recruiting, equipping and managing



volunteers from within the community. Prior to her leadership roles in the Tenderloin, Dina worked as a teacher and assistant principal at a private Christian school.

Dina grew up in the Wheaton area after her family immigrated from Romania. She holds a bachelor's degree in theology from Central Bible College and completed an executive management certificate with Rutgers University. Dina, her husband and daughter live in Winfield and attend Harvest Bible Chapel in Naperville.

"I am excited to welcome Dina as the new executive director of OCC," says Vanessa Roth, COO. "Her passion for the community and leadership experience will guide the Center for years to come."

WHEATON YOUTH OUTREACH

Wheaton Youth Outreach (WYO) is a comprehensive family resource center serving at-risk teens and their parents, homeless youth, young adults, mothers and their children.

FAMILY STABILIZATION

The **Crisis Intervention** program serves youth ages 11 to 17 who are in crisis at home or in school, or are at risk of becoming involved in the child welfare or juvenile justice systems. The program works to keep at-risk youth safe, reunify and preserve families, and prevent or minimize involvement with the child welfare and juvenile justice systems. WYO provides 24/7 crisis intervention support to seven police departments in DuPage County, responding to crisis calls about runaway, locked out and ungovernable youth. Following resolution of the immediate crisis, WYO offers counseling to the family. ► **Serving 137 youth and their families**

Counseling is provided at WYO for youth, families and adults through the Outreach Community Counseling Centers. WYO's highly trained therapists assist schools, police, churches and hospitals in assessing individual and family crises. WYO therapists recommend and provide clinical treatment options and social services to meet the needs of the individuals or families in crisis. ► **Serving 382 individuals**

Case Management services are provided to individuals or families living on a limited income who experience a sudden crisis or unforeseen event resulting in an inability to meet monthly expenses. With the aim of preventing homelessness, a WYO case manager assesses financial and basic needs and provides financial assistance and referrals to other resources to help meet these needs. ► **Serving 81 individuals**

TRANSITIONAL HOUSING

The **Transitions Program** is a critical service for older teens and young adults in DuPage County. Through the program, young, homeless women

ages 17 to 24 years old have the opportunity to gain financial and emotional independence and transition successfully into adulthood. The program provides a safe and supportive home, structure and personalized support from foster parents and Transitions Program staff. Residents are responsible to contribute toward the cost of their expenses through part-time employment, and their case manager helps them access career, education, medical and mental health services. Foster parents provide daily support and the option to explore faith through relationship and church connection. ► **Serving 6 young women**

Jubilee Village is a transitional housing program for single, formerly homeless mothers, ages 18 to 24, and their children. The program holistically addresses the myriad needs of its residents, many of whom enter the program with histories of family discord and domestic violence and without financial resources or job skills. The young mothers are offered wrap-around services including counseling, employment and career assistance, case management, financial counseling and parenting classes. Jubilee Village provides safe and secure housing with experienced live-in couples on each floor offering mentoring relationships that include the option of faith development and church attendance. All of this year's JV graduates secured housing, have stable employment, owned a car and earned a diploma or GED upon leaving. ► **Serving 16 women and 16 children**



112 VOLUNTEERS SERVED 3,342 HOURS AT WYO

CHURCH SOCIAL WORK

WYO partners with local congregations to help meet the practical needs of their parishioners. Consultation, assessment, and practical assistance are offered on a fee-for-service basis. In addition, WYO administers the Churches United for Hardship Assistance, a collaboration of Wheaton churches that pools resources to aid residents facing financial hardship.

► **Serving 10 cases**

GISELLE'S STORY

For our typical transitional housing resident, the hardest thing to adjust to is the rules. But not for Giselle. "It's nice to have that security and stability, and not just do whatever you want. To have someone watching you to make sure you're doing the right thing. I didn't really have that growing up."

Giselle grew up primarily in Wheaton, attending Lincoln Elementary, Edison Middle and Wheaton North schools. During her senior year of high school, Giselle discovered she was pregnant. Teen Parent Connection supported her throughout the pregnancy, then referred her to Jubilee Village. "At the time, Isabella's dad and I were broken up, so I was struggling dealing with that. I was living with my mom and her boyfriend in West Chicago. There's just a lot of people there and not all of them are a good example for Isabella. It's not the life that I want her to see. I want her to grow up in a good environment."

Since moving into Jubilee Village, Giselle has quickly accelerated through the two-year program. As with most residents, she started in a three-bedroom unit with a roommate. Because she's met her goals and followed program guidelines, she's now in a roommate-free, two-bedroom apartment—her first time living alone. "So it's nice. We're trying to transition Isabella into her own bed. It's a little difficult—she's very stubborn. This is the first time I can really try to raise her by myself."

Jubilee Village is more than just a place to live. Giselle meets weekly with Jana, her house parent, as well as with Holly Points, her case manager. "Holly helps me with my finances and just if I need help with school, help doing the FAFSA, with anything, really."

This structure is allowing Giselle to create a new future for herself and her daughter. She is working in the cafeteria at the DuPage County Courthouse and has developed a passion for cooking. Now, she's taking culinary classes at College of DuPage and plans to graduate in two years. Giselle loves making Mexican food—especially tamales—and hopes to bring her heritage into her cooking.

In the meantime, she's grateful for the stability of Jubilee Village, which is helping her dream new dreams. "My plan is to be the cook where I'm working now and eventually to be the boss."



WARRENVILLE YOUTH & FAMILY SERVICES

Warrenville Youth & Family Services (WYFS) is a multi-purpose community service agency benefitting the greater Warrenville area.

YOUTH DEVELOPMENT

Quest provides a structured and safe environment for junior high and early senior high youth who are at risk. Meeting after school and during the summer, Quest includes homework assistance, one-on-one tutoring, life skills training, recreation and community service projects. Quest students visit the Warrenville Fire Department weekly for the Hot Shots program, where firefighters teach the students in fire safety and other community service projects. ► **Serving 71 students**

Link Mentoring matches young people with caring adults. Mentors develop friendships through shared activities and offer guidance, support and encouragement each week throughout the school year. ► **Serving 29 students**

FAMILY STABILIZATION

Counseling at WYFS is provided by Outreach Community Counseling Centers. WYFS counselors provide mental health services to individuals, couples, and families from Warrenville and West Chicago. Professionally trained therapists work with people on a wide range of concerns. ► **Serving 162 individuals**

Case Management provides financial and referral assistance to individuals with pressing financial needs in the Warrenville area. Case managers oversee the distribution of the Warrenville Persons in Ministry's Local Emergency Assistance Fund as well as additional funds from The Salvation Army and the Illinois Department of Human Services. ► **Serving 139 individuals**

Hispanic Outreach seeks to support and empower the Hispanic residents of Warrenville by providing community development activities. The program celebrates the unique cultural heritage of Hispanic residents through a Summer Block Party and a Christmas Posada.

76 VOLUNTEERS

DONATED 5,018 HOURS AT WYFS



91% of Quest students maintained or improved their overall GPA last year.

YOUTH PROGRAMS MAKE A DIFFERENCE

Unlikely yet long-lasting friendships are being forged, thanks to the Link Mentoring program at WYFS. Pairs meet regularly, forging connections through shared activities.

"I dropped out of high school, and so I encourage them to do well in school," says Daniel Crespo, a mentor for the past two years (pictured right). "If they want to go to college, I tell them to go for it, don't back off, don't make the same mistake I did." Crespo added that mentors meet with the youth about once a week. He gets together with his mentee to do archery or play video games, all while offering guidance and building a relationship. "Meeting with us keeps them off the streets."

While youth in this program gain invaluable guidance through this program, they also gain a friendship and self-esteem. Crespo's mentee, 15-year-old Jason Gray, expressed his love for this program and his mentor. "I get to have an older friend, and I can see that his life is happier having me in it," Gray said.

Terri Nystrom, in her second month of mentoring, explained how this caring community has impacted her. "I worked in a corporate setting for a long time, and this is so much more fulfilling," Nystrom said. "I



love that I get to form a relationship with the kids and the family."

Many of the youth involved in the mentoring program are also a part of Quest, an after school and summer program for at-risk junior high and early senior high youth. This program includes academic coaching, life skills training, recreation and community service projects, but most importantly, it provides a safe environment for kids to be kids.

Daniel Parra, a member of Quest, explained his favorite part of the program. "My favorite thing about Quest is Fridays, when they take us places. We went to see the 'Minions' movie!" Parra said.

Bryan Marin added, "It's a lot of fun. I make a lot of friends here."

PUENTE DEL PUEBLO

Puente del Pueblo is a neighborhood resource center for the Hispanic community in West Chicago, with locations at Timber Lake and Main Park apartment complexes.

Puente is a ministry of Wheaton Bible Church and Iglesia del Pueblo, the Hispanic congregation at Wheaton Bible Church. Outreach serves at Puente on behalf of Wheaton Bible Church, providing consultation, management and community services.



YOUTH DEVELOPMENT

Puente del Nino provides 1st–5th grade students with opportunities for academic improvement, skill building, positive relationships, structured recreational activities and optional Christian education. Held at both Wegner Elementary School and Indian Knoll Elementary school, the program meets every day that school is in full session. For nine weeks in the summer, the program expands to full days. ► **Serving 124 students**

Puente del Futuro: Middle School provides 6th–8th grade students with opportunities for academic support, life skills development, recreation and optional faith development opportunities. This program is held for three hours after school during the school year at Timberlake Apartments and Indian Knoll Elementary School. During the summer, it expands to a full-day program. ► **Serving 46 students**

Puente del Futuro: High School assists senior high students with opportunities for academic support, life skills development, recreation and college preparation. The group meets for tutoring, mentoring, study time, college prep, life skills training, career discussion and the opportunity to attend youth group at Iglesia del Pueblo. Each year, students take a spring break trip to visit colleges and universities. ► **Serving 22 students**

FAMILY STABILIZATION

Spanish and English Literacy works with people needing help with reading and language skills by offering both Spanish and English literacy programs. By enhancing these skills, a substantial number of individuals are able to pursue further educational and employment goals. ► **Serving 45 individuals**

Case Management services assist people struggling with life challenges including financial issues, problems with public benefits, immigration issues, employment and more. Case managers provide information, referrals and advocacy to navigate community services as well as budgeting and transportation assistance. Clients and case managers work together to resolve current problems and plan for the household's long-term stability. Case managers provide translation, relationships, spiritual care, resources and financial assistance. ► **Serving 1,095 individuals**

THE STUDENTS BECOME THE LEADERS

Eight years ago, when Puente del Pueblo began their after-school program, Barbie and Brisa were 2nd and 3rd graders, struggling at school and trying to learn English as a second language. Today they're in high school, with good grades in AP and Honors classes, considering colleges and imagining careers.

This summer they came full circle, working as interns in the same program that started it all—Puente del Nino.

Over the hot summer months, Brisa and Barbie helped facilitate academic and recreational components of Puente's elementary summer program. Every piece of it has been a trip down memory lane, as they experienced these same events in their first years at Puente.



Their role as interns allowed the young ladies to look forward and backward. Working in the program solidified their desire to go to college and

pursue a career teaching children, or running a business that works with kids.

At the same time, it allowed them to reflect on how far Puente has taken them, and what a difference it has made. Barbie shared, "Puente helped me learn, helped me with homework and English, gave me a vision for the future and taught me to be a good student."

Brisa is grateful that Puente has grown up with her, expanding to middle school, then high school and now facilitating college visits. She feels like the extra attention has helped her grow into a stronger person. And she loves seeing how the program that started with seven kids—including her—is reaching more than one hundred students today. And she's on the giving end of that, now.



• A record total of 123 students enrolled in Puente's Summer 2016 Program.

YORK COMMUNITY RESOURCE CENTER

York Community Resource Center is a multi-purpose neighborhood resource center serving residents of southern Villa Park.

YOUTH DEVELOPMENT

Elementary School programs at York wrap around the public schools for children in 1st–5th grades. Students are provided homework assistance, life skills and recreation. During the school year, services are offered daily after school.

In the summer, an all-day program is offered that provides students continuing educational support and social activities in addition to special field trips and extracurricular opportunities.

► **Serving 35 students**

FAMILY STABILIZATION

Case Management services help individuals and families gain stability and create goals for their future by assisting people in a wide variety of concerns, including housing, child care, employment and legal matters. Services include emergency financial assistance and linkage to other agencies for additional support services.

► **Serving 99 individuals**

“York has helped my children grow. Their performance at school has improved and they look forward to going every day while I’m at work. I am so thankful for everyone at York.”

– Juana, mother of two students



EMPLOYMENT OPPORTUNITY CENTER

The Employment Opportunity Center serves young adults on the margins of today’s workforce.

Today, unemployment for young adults is on the rise in DuPage County. 20 to 24 percent of young adults in lower-income neighborhoods where Outreach is present are unemployed or are under-employed in part-time, low-wage jobs.

Launched in May 2014, the Employment Opportunity Center provides education, training support services and job opportunities. The vision for this new program is to ensure every young adult has the opportunity for a stable living situation and a meaningful career.

Employment Opportunity Center’s program has four components:

- Classroom training in remedial education/GED studies, employment soft skills, basic computer skills, life skills and character development.
- A paid work experience within Outreach’s social enterprises and community service sites.
- A paid internship in the private sector in an industry of interest for the student.
- Permanent employment at either the internship site or in a related position, or enrollment in an apprenticeship program, technical school or junior college.

The new Employment Center also offers case management services to meet basic needs and faith development options for participants in the training program. Of the 22 individuals in the program, 50% were homeless, four did not have a high school diploma and most lacked transportation. The program helps participants find housing and transportation, crucial elements to support full-time employment.

The Center’s permanent home will be at the Jubilee Furniture site in Carol

Stream. An addition in early 2015 added new training stations for entry level trade skills such as forklift operations and furniture repair and painting. Further renovations will add classrooms and offices, as well as additional training stations for car repair and carpentry.

In 2016, the Center served 22 individuals. Capacity will reach 25 to 35 students per year once the program is fully funded. The Employment Opportunity Center in Carol Stream is just the first step: Our vision is to open Employment Opportunity Centers in collaboration with two more neighborhood resource center sites sponsored by Outreach.

In FY16, 14 participants exited the program, with 11 successfully finding employment in the private sector.



SOCIAL ENTERPRISES

Outreach's four social enterprises represent the very best in Kingdom stewardship.

Donated materials—from clothes and accessories to furniture and cars—are resold at fair prices, generating support for Outreach's ministries. All goods sold by social enterprises are generously donated by individuals, stores, area hotels, corporate partners and estates.

Earned income from these endeavors represent 18% of Outreach's total revenue this past fiscal year, a 3% increase from FY15. Outreach could not exist as we do today without the strong support of our volunteers and the donations we receive from individuals and corporations.

RESALE STORES

Jubilee Furniture sells quality used furniture in Carol Stream. The extensive showroom operates in partnership with teams of volunteers from Wellspring Alliance Church (formerly Blanchard Alliance), Wheaton Bible Church, All Souls Anglican Church, First Presbyterian Church of Wheaton and Wheaton Christian Reformed Church. 33 regular volunteers contributed 2,804 hours last year to help run the store.

Thanks to support from the JOURNEY OF HOPE campaign, 4,000 square feet of patio space under the building's existing roof was enclosed in 2015. This created an additional 1,500 square feet of warehouse space and 2,500 square feet of showroom space. As a result, annual sales increased by 25% to \$693,000 in FY16. ▶

Generated \$372,000 in FY16—a 70% increase from FY15—for ministries at Outreach Community Center in Carol Stream and Wheaton Youth Outreach

"Our social enterprises are more than a revenue source. They provide affordable goods for our community and now are a training ground for the Employment Opportunity Center.

Thanks to faithful investors, we have been able to expand our store—and therefore our services—at Jubilee Furniture. Our next step is to further expand the campus, adding classrooms and specialized training spaces—creating a permanent home for the Employment Opportunity Center."

- Chris Ellerman, CEO

Discoveries Resale Shop and Furniture Annex is a resale shop in Warrenville operated in partnership with lay volunteers from partner churches in Warrenville. 29 regular volunteers contributed 3,635 hours last year to help run the store. ▶ **Raised \$43,000 in FY16 for services at Warrenville Youth & Family Services**

Twice Is Nice Resale Store is a resale store serving the residents of Carol Stream. It is owned and operated by College Church. ▶ **Donated \$30,000 in FY16 for ministries at Outreach Community Center in Carol Stream**

CAR DONATIONS

Jubilee Cars provides vehicles for the residents at Jubilee Village and benefits Outreach programs with the remaining proceeds. This ministry accepts cars, trucks, vans, SUVs, boats and trailers in any condition—in need of repair, beyond repair or in great condition! ▶ **Received 46 vehicle donations, five of which were provided to Outreach program participants. 41 were resold to support Jubilee Village.**

VOLUNTEERS MAKE THE DIFFERENCE

All of Outreach's ministry sites and services—from our after-school programs to our older adult visitors to our special events to our resale shops—are made possible by the **915 dynamic volunteers** who served a total of **20,261 hours** this past year. That equates to more than 10 full-time staff positions! We are grateful to each of our faithful volunteers.

Whatever your gifts or schedule may be, there's a place for you to give back at Outreach. Learn more about our volunteer opportunities at outreachcommunityministries.org/volunteer.



FY16 FINANCIAL SUMMARY

Outcome Report

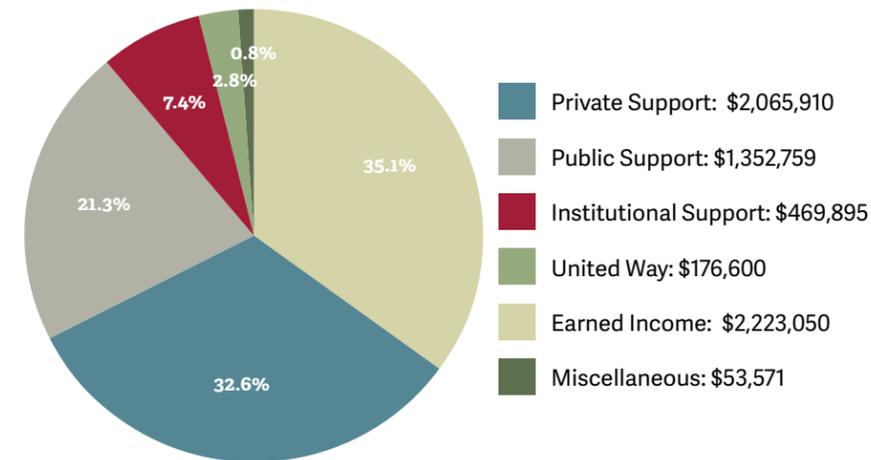
Revenue: In keeping with the long-range plan, we realized net 8% growth in private support in FY16 and increased earned income by 13%: Jubilee Furniture accounted for over half of the earned income increase and contractual services provided to church and apartment complex partners provided for the remainder.

Expense: FY16 expenses were in line with budget and up from FY15 in areas where new income supported service improvements. Resource Development and Management expenses came in at 23.4%—better than our best-practice goal of less than 25%.

Looking Forward

Income: The long range plan is to grow both Private Support and Earned Income toward 40% each, and to do so as soon as feasible.

Revenue Sources

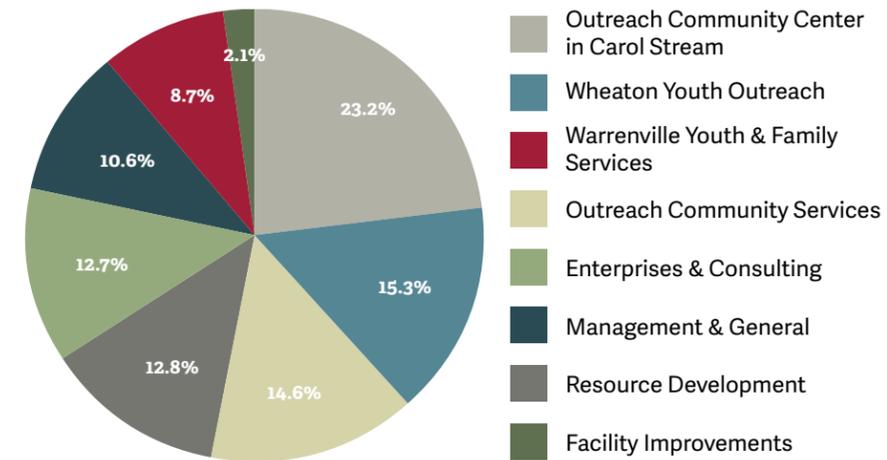


This growth will allow Outreach to increase service capacity as outlined in our vision plan.

Expense: As income for annual operations grows beyond inflation, we have two critical needs to address: restoring services that were reduced over the past seven years in three of our ministries (youth development, counseling and transitional housing) and adding administrative support in two departments that are currently understaffed.

As a result of gifts to the JOURNEY OF HOPE campaign, we anticipate that mortgages at Jubilee Village and Jubilee Furniture will be eliminated by December 2017, allowing us to redirect annual income that covers these expenses into ministry development.

Program Expenses



“At Outreach Community Ministries, we believe all organizational resources are provided by the Lord and entrusted to us for wise stewardship. As these resources are deployed into ministry initiatives, we are committed to honoring His continued faithfulness to Outreach by employing the highest standards possible for financial stewardship and accountability. As you review the enclosed Financial Summary, I trust you will see this commitment born out in transformed lives. I invite you to consider partnering with Outreach to provide hope and opportunity to the children, young adults and families who are in greatest need of help here in DuPage County.”

– Tim Feltes, Treasurer,
Board of Trustees

Sources of Revenue	FY16	FY15
Private Support	2,065,910	1,849,321
Institutional Support	469,895	499,715
Public Support	1,352,759	1,349,712
United Way of DuPage / West Cook	176,600	321,250
Earned Income	2,223,050	1,965,778
Miscellaneous Income	53,571	54,430
Total Revenues	6,341,785	6,040,206
Satisfaction of Program Restrictions	687,877	600,641
Net Unrestricted Public Support & Revenue	7,029,662	6,640,847

Functional Expenses	FY16	FY15
Wheaton Youth Outreach	1,070,565	1,101,259
Warrenville Youth & Family Services	610,184	697,008
Outreach Community Center in Carol Stream	1,622,372	1,603,591
Social Enterprises / Consulting Services	886,010	851,335
Outreach Community Services, Inc.	1,022,321	749,845
Facility Improvements	153,574	97,663
Total Program Services	5,365,026	5,100,700
Management and General	740,966	744,753
Resource Development	893,513	730,609
Total Support Services	1,634,479	1,475,362
Total Functional Expenses	6,999,505 *	6,576,062**
Net Change in Unrestricted Activity	30,157	64,785

	FY16	FY15
Net Change in Unrestricted Assets	30,157	64,785
Net Change in Temporarily Restricted Assets	474,208	761,431
Net Change in Permanently Restricted Assets	-	-
Net Assets, Beginning of the Year	8,177,703	7,351,486
Net Assets, End of the Year	8,682,068	8,177,703

* Of the \$6,999,505 in expenses, \$363,695 is depreciation. ** Of the \$6,576,062 in expenses, \$359,140 is depreciation.

COMBINED STATEMENT (as of 6/30/2016): Figures based on an audit prepared by certified public accountants, as a combined statement for Outreach Community Ministries, Inc. and its affiliate corporation Outreach Community Services, Inc. A copy of the full audit is available upon request.

FY16 GIVING SUMMARY

Outcome Report

In FY16 total charitable giving from individuals and institutions to OCM and OCS, Inc. increased from \$2,812,385 to \$3,217,275, an 8.7% increase over last year. Individuals provided \$1,229,573 and \$1,451,375 respectively, an 8.5% increase over FY15. We are grateful to the 1,528 giving entities that provided an average gift of \$2,105 to Outreach in FY16. Our goal is to grow Outreach Partners from 532 to 1,000 in an effort to expand our capacity to serve more at risk individuals in the community.

Ministry Outcomes

As evidenced in this report, 4,207 people were served in FY16. This is a far-reaching contribution from the community. Thank you!

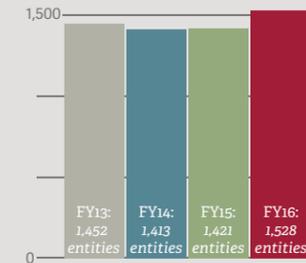
Take Your Partnership to the Next Level in FY17

Outreach is strategically positioned to serve those in vulnerable neighborhoods, yet our opportunities far outstrip current resources. As social institutions decline in their support of human services in DuPage County, Outreach relies on the local church and community to carry God's transforming love into the county. In FY17:

- **Our goal** is to increase Partners—individuals, businesses, foundations giving \$1,000 or more annually—to fill the financial gap so we can expand capacity and serve more people.
- **Our vision** is to engage the next generation of investors—those who will help Outreach infuse compassion ministry across DuPage County.
- **Our mission** is to restore hope and provide opportunities for the most vulnerable, empowering them to be all that God intends them to be.

“On behalf of the Board of Trustees, thank you for your faithfulness to this mission and for helping fulfill the calling and purpose at Outreach. Through your generosity, we are able to restore hope and provide opportunity for those who need the services Outreach can provide. Thank you for praying with us as we seek God's increase; for giving generously and sharing your talents; and for participating as a fellow worker in this cause.” – Mark D. Taylor, Secretary, Board of Trustees; Chairman, Resource Development Committee

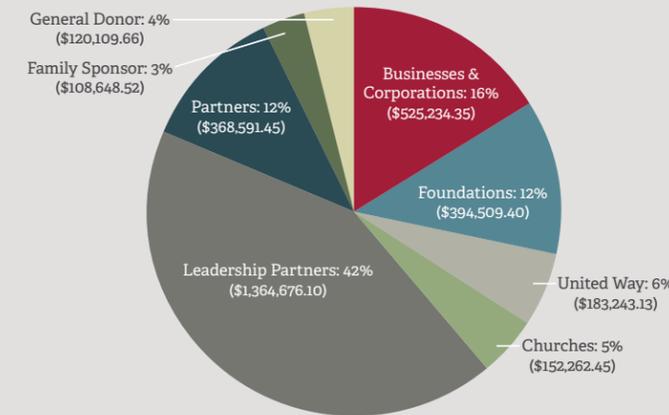
Total Giving Entities



Total Gifts



FY16 Giving by Entities



Ministry Outcomes

Total Served	FY16	FY15
1st-8th Grade Students	480	512
High Schoolers & Young Adults	107	111
Transitional Housing Residents	38	66
Counseling & Casework Clients	3,256	3,260
Older Adults	316	156
TOTAL	4,207	4,105

FROM THE BOARD PRESIDENT

At Outreach we envision a future where all families are strong and stable and have opportunities to become all that God intends them to be. Many families in DuPage County are vulnerable and thousands of children and teens are at risk. Our vision is to develop youth and strengthen families in every DuPage County neighborhood where families are vulnerable and children are at risk.



We envision a future where every young person has a safe haven from homelessness.

- DuPage County provides for less than 30% of the transitional housing needs for homeless teens, young adults returning to the community from residential facilities and for young families with children under 10 years old.
- **We will lead in the development of Christian Community Housing, serving the needs these young adults and families.**

We envision a future where every young adult can work towards a successful career.

- A new underclass is emerging in DuPage County. Each year, 3,000 young adults are at risk of chronic unemployment and 500 are at risk of long-term dependence on unemployment, disability insurance, mental health treatment facilities, homeless shelters or prisons.
- **We will lead in the creation of Employment Opportunity Centers, serving young adults on the margins of today's workforce.**

To achieve this vision and lead in building these solutions, Outreach has launched the JOURNEY OF HOPE campaign to provide the resources needed to meet these challenging and expanding community needs in DuPage County.

We invite you to join the community effort with Outreach and the local church through the JOURNEY OF HOPE. Pray with us. Give as the Lord leads. Partner with us. Encourage others to join us. The JOURNEY OF HOPE provides a pathway to restoration and a hope-filled future for our most vulnerable neighbors.

As President of the Board, thank you for coming alongside Outreach annually in this journey to provide hope and opportunity. We value your engagement with us. What a privilege to participate in His transformative work!

Scott Thompson, President
Outreach Community Ministries Board of Trustees

Outreach

Community Ministries

Restoring Hope,
Providing Opportunities

122 West Liberty Drive, Wheaton, IL 60187
outreachcommunityministries.org

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